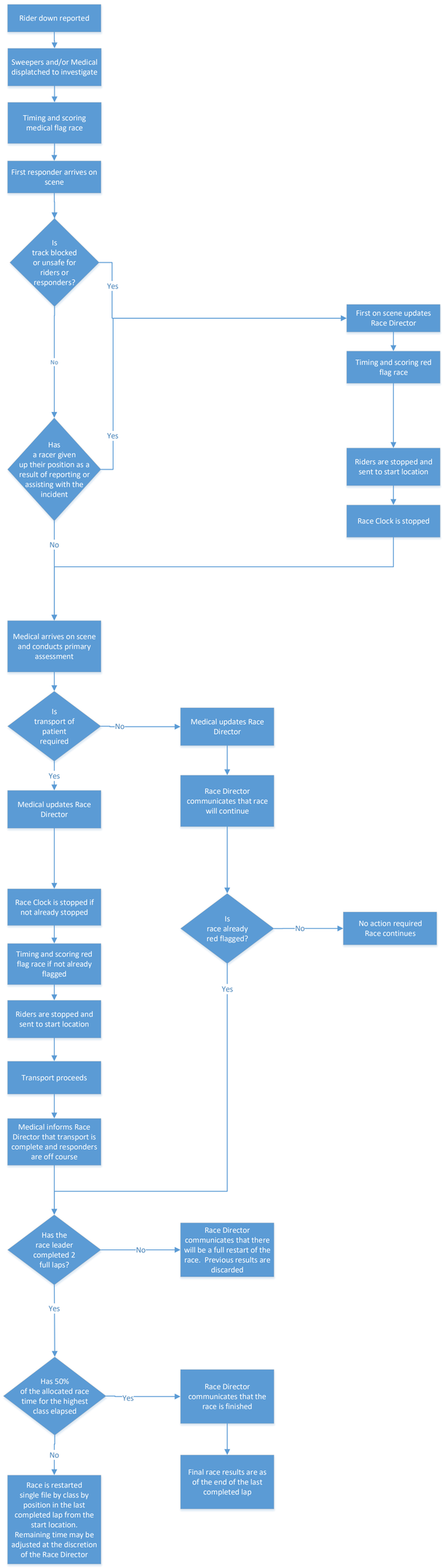NSORRA Medical Incident Process V4 Aug 8, 2018